

Accepting Mobile Tickets via Quest

1. You will receive an email confirming that your requested tickets have been approved. Within that email, you will find a BLUE button that notes "Sign in with AXS to Complete". Click this button.

| USGA <no-reply@tunespeak.ema<br>To</no-reply@tunespeak.ema<br>   | il>   | ٢                  | ← Repl             |
|--|---|--------------------|--------------------|
| <ul> <li>If there are problems with how this message is displaye<br/>Click here to download pictures. To help protect your pr</li> </ul> | d, click here to view it in a web br<br>ivacy, Outlook prevented automa   | owser.<br>tic down | load of some       |
|  |   |                    |                    |
|  | н   |                    |                    |
|  | The following order is approved! To complete your order a<br>sign in to your AXS account, or create one, here:  | nd access your     | tickets, please    |
|  | Sign in with AXS to Complete  |                    | _                  |
|  | If you have any issues with your order as it appears, pleas<br>you or set up your order.  | e contact the pr   | erson who referred |
|  | Please note this email cannot be used for entry.  |                    |                    |
|  |   |                    |                    |
|  | Order   |                    | Q-W/               |
|  | Attendee Name   |                    |                    |
|  | Delivery Method   |                    | AX5 Mobile ID      |
|  | Item  | Qty                | Total              |
|  | USGA Intern - Gallery - Friday () \$0   | 2                  | 80                 |
|  | USGA Intern - Gallery - Saturday @ \$0  | 2                  | \$0                |
|  | USGA Intern - Gallery - Sunday () \$0   | 2                  | \$0                |
|  | Order Total   |                    | 50                 |
|  |   |                    |                    |
|  | Important Information   |                    |                    |
|  | Resale of tickets is prohibited.     No refunds or exchanges.     All tickets will be delivered via ACS Mobile ID and in the USGA app for (25) or <u>Android</u> All ticket orders are subject to USGA's Ticketing <u>F</u> | can be viewed a    | and managed in     |

2. Once that button has been pressed, you will be redirected to a new website, this is where you will either Sign In with your AXS account details you already have or make a new account using the email address used to request your tickets.

Sign In page:

| <b>USGGA</b><br><b>Complete Your Order</b><br>A USGA ticket account is required to complete your order and access your<br>tickets. Sign in or create an account to continue. To manage your tickets, pleas<br>Visit the <b>USGA Fan Account</b> or <b>USGA mobile app</b> . |              |                     |
|---|--------------|---------------------|
|   | USGA Sign In | Create USGA Account |
| Email   |              |                     |
|   |              |                     |
| Password  |              | Forgot Password     |
|   |              | 2                   |
|   |              |                     |
|   | SI           | GN IN               |
|   |              |                     |



## Create Account Page:

| A USGA ticket account is re-<br>tickets. Sign in or create an ac<br>visit the <b>USGA F</b> | quired to complete your order and access your<br>count to continue. To manage your tickets, pleas<br><b>an Account</b> or <b>USGA mobile app</b> . |
|---|--|
| USGA Sign In  | Create USGA Account  |
| First Name  | Last Name  |
|   |  |
| Password  |  |
|   | 20<br>A  |
| Password Must Contain the follow  | wing:  |
| <ul> <li>1 uppercase character</li> </ul>   |  |
| I lowercase character   |  |
| 1 number  |  |
| Minimum 8 characters  |  |
|   |  |

3. After logging into your account or creating one, you will be presented with a confirmation page. At the bottom of that page, there will be a link to the App Store to download the USGA App. Click that button and download the USGA App on your phone.

| 1. Down<br>2. Tap th<br>3. Sign i | has been delivered to your AXS account. To access yo<br>load or open the USGA mobile app for IOS or Android<br>re ticket icon in the upper right comer.<br>In with the AXS account you used to complete this ord<br>Not Tricket is not also the acret to account your clother | ur tickets, you'll need the USGA n<br>er. | robile app. |
|-----------------------------------|---|---|-------------|
| 5. Your e                         | order will be visible in the app but tickets may not be a   | vailable until closer to the event (      | date.       |
| Nease not                         | te this email cannot be used for entry. The USGA m  | obile app is required. No screen          | ishots are  |
| AXS Ema                           | a   |   |             |
| AXS Ord                           | er No.  |   |             |
| Option                            |   | Qty                                       | Total       |
| USGA                              | - Gallery - Friday @ \$0  | 2   | 50          |
| USGA                              | - Gallery - Saturday @ \$0  | 2   | \$0         |
| USGA                              | - Gallery - Sunday @ \$0  | 2   | \$0         |
| Order To                          | tal   |   | 50          |
|                                   |   |   |             |



4. Once the App is downloaded and opened, select the ticket tab in the top right-hand corner of the screen.



5. When that is selected it will give you two different options, one where you can view your tickets and the other to buy tickets. You will be selecting "My Tickets."





6. This will then take you to the Log-in Tab. Please enter the username and password you used when you created your AXS account.

| <       | Log In                         |
|---------|--------------------------------|
|         |                                |
| Email / | Address                        |
| Passw   | ord 🔌                          |
|         | Forgot Your Password?          |
|         | Continue                       |
|         |                                |
|         | More Ways to Sign In           |
|         | Don't have an account? Sign Up |

7. You will then be presented with the Ticketing page.



8. Lastly, select "My Tickets" and you will see your tickets. If your request has just been sent to you, the tickets may take a few minutes to populate. If they are still not appearing in your app, try refreshing the page or log out and log back in. If you are still having issues accessing them, send an email to tickets@usga.org or come to the Ticket Office when you arrive.





9. Once you select the day you are attending, this is what your ticket will look like. All tickets for one day are within this QR code. If you are transferring a ticket, that ticket will have its own QR code once transferred.

